

## Prescription Benefits FAQ

### What Is Express Scripts?

Express Scripts is the Pharmacy Benefit Manager for the Schools Health Insurance Fund. For more information regarding your prescription benefits/formulary information, please refer to the information located within the Prescription Plan section of your group's BenePortal site.

### How Do I Contact Express Scripts?

(Mail Order, Pre-Authorizations, Formulary Options)

-Member Services- (800) 467-2006      -Website- [www.express-scripts.com](http://www.express-scripts.com)

### What Is Express Scripts Prior Authorization?

Prior authorization is a program that monitors certain prescription drugs to assure that the medication you are prescribed is the most safe and effective for your diagnosis.

### How Does Express Scripts Mail Order Program Work?

The Express Scripts Home Delivery allows you to receive up to a 90 day supply of your long term medications, delivered to your home, for one copayment. To get started, sign in at [ExpressScripts.com](http://ExpressScripts.com) or call the toll-free number on your ID card.

### Which of My Medications Is Ideal for Home Delivery (Mail Order)?

Use Home Delivery for your maintenance medications. For short-term illness requiring a one-time prescription, such as an antibiotic, your participating pharmacy is the best choice.

### Where Do I Receive My Specialty Medication?

Specialty medications require special handling, careful administration, and ongoing patient care management. Accredo, an Express Scripts Specialty Pharmacy, has been working exclusively with specialty medications for more than 25 years. To get started, visit the Accredo website at [www.accredo.com](http://www.accredo.com) or contact them at 1-877-ACCREDITO (222-7336).

### What Is Prior Authorization?

Prior authorization is a program that monitors certain prescription drugs to assure that the medication you are prescribed is the most safe and effective for your diagnosis. Similar to healthcare plans that approve a medical procedure before it's done to ensure the necessity of the test, if you're prescribed a certain medication, that drug may need a "prior authorization."

**Where Can I Find Participating Express Scripts Pharmacies?**

To locate a participating pharmacy, please contact Express Scripts at (800) 467-2006 or visit their website at [www.express-scripts.com](http://www.express-scripts.com).